

Student Housing Conference

24 August 2010 to 26 August 2010

Elangeni Sun Durban South Africa

Theme: **Innovation** (creative solutions that work ...)

In an ever changing Student Housing Landscape

The Student Housing economy and practice exists within the realities of an ever-changing environment. How does Student Housing respond to the current economic recession, budget cuts, student expectations, student development, and academic success?

Change requires that we think differently to meet the current challenges in the environment. It requires innovation through application of creative ideas and sustainable solutions.

The theme of "innovation" the conference invites the different sectors (business operations, campus designs, estates and maintenance, residence administration, conference services, information technology, food services, residence life, academic support) of Student Housing to "explore and share smart innovations that work".



transformation • metamorphosis • breakthrough
new ideas/methods • modernization • creativity
originality • ingenuity • innovation • inspiration

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Association of College and University Student Housing Officers International
Southern African Chapter

Student Housing Conference

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Theme: **Innovation** (creative solutions that work ...)
In an ever changing Student Housing Landscape

Call for Innovative Ideas and Solutions that Work

Abstracts 15 April to 30 May 2010 • Final Papers/Model Programs 1 April to 30 June 2010

Best Paper/Program Award

\$1000 USD towards costs to attend ACUHO-I Conference on
9-12 July 2011 in New Orleans – Louisiana, United States of America

NOTE WELL: Only papers/programs submitted by **30 May 2010** qualify for the award

Submissions (**presentation, application and abstract**) should be forwarded by electronic mail to:
www.accomoptions.co.za



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First Announcement and Call for Innovative Ideas!

ACUHO-I-SAC Annual Conference & Exposition
Elangeni Sun, Durban - August 24-26, 2010

The Association for College and University Housing Officers – Southern African Chapter (ACUHO-I-SAC) announces the Student Housing Annual Conference to be hosted on 24-26 August 2010 at the Elangeni Sun in Durban, South Africa.

Student Housing and Student Affairs professionals are invited to register for an opportunity to interact and participate in professional sessions that will contribute to your professional growth and inspiration. Take advantage of informative programs and networks, engaging speakers, and valuable resources that will assist you in meeting crucial issues back on your campus.

Conference Theme: **Innovation**: Creative Ideas and Solutions that Work ...

The Student Housing economy and practice exists within the realities of an ever-changing environment. Change requires that we think differently to meet the current challenges in the tertiary education environment. It requires innovation through application of creative ideas and sustainable solutions.

Different Student Housing sectors (business operations, campus designs, estates and maintenance, residence administration, conference services, information technology, food services, residence life, academic support) are invited to submit proposals in line with the conference theme to “explore and share smart innovations that work”.

Proposals should be submitted to acuhoi-africa@gmail.com by 30 June 2010. Institutions are encouraged to conduct collaborative proposal developed by a research team of 2-3 staff members who will present as a team at the conference. Individual proposals are also welcomed.



Program Proposal Planning Tips

Plan ahead and do not wait until the last minute to develop your ideas and submit your proposal. A well-developed proposal is a well-presented program.

Type out your program proposal in advance and then copy and paste it into the on-line submission form. This will allow you to collect your thoughts and work through the details of your program over time. It also allows you to try different wordings and spell check your work before formally submitting your proposal. Make sure that your learning objectives and abstract do not exceed the specified word limit or they will be cut-off in the program book.

Pick a good title for your program. Try to think of something brief, that is creative but true to your content, and descriptive that will draw a conference attendee's interest.

Your abstract should truly highlight your program and be an accurate representation of the material you want to present. The abstract is the description of your program that will be printed in the conference program book for attendees. Each year we receive comments on evaluations that reflect frustrations from conference attendees with abstracts that do not accurately reflect the program content.

You are required to submit three learning outcomes for your proposal. These will be printed in the program book for attendees and will be used as part of the evaluation process. Learning objectives should be written to fit with this introductory statement "Participants will..."

Make sure you are being inclusive of the diversity of our conference attendees. ACUHO-I is an international organization and programs should have a global perspective. Additionally, many of our members work with varied aspects of the housing and residence life operation and are from a variety of institutions. Consider including variations and adaptations of your program topic that you can include for someone working in a different country or at a different type of institution than your own.

Consider presenting with a partner from another area of housing/residence life or another institution. A partnership with these colleagues can make a good program, an outstanding program. Also, remember that our academic partners can also be a wonderful asset to an ACUHO-I program.

Accurately assess the topical area description for your program. We have included a copy of the topical area descriptions on this page.

Prepare a good outline and description for your program. Consider whether you have enough content to fill a 75 minute interest session. What is your format? Will you utilize lecture, audience participation, audio-visual aids?

Carefully select the audiovisual materials you need. Please do not request materials you do not intend to use.



2010 Program Topical Area Descriptions

Social and Personal Issues

Social and personal interest sessions should focus on societal issues that are manifested in the student housing environment.

Topics could include alcohol and drug use and abuse; racism; sexism; GLBT issues; multiculturalism; non-traditional students; Veterans, health and wellness; and other unique populations.

Staff Supervision and Development

These programs should focus on issues relating to supervising all levels of staff and supporting their development. Topics could include staff selection; performance measures; recruitment and retention efforts; ethics; organizational structure; evaluation processes; affirmative action; communication; and management models.

Programming and Leadership Development

Programming and leadership development interest sessions should focus on opportunities for residents to socialize, learn new skills/knowledge, and/or develop leadership skills and abilities. Topics could include advising; community development; leadership training; working with RHA and hall governments; and programming models.

Facilities, Purchasing, Construction, and Renovation

These programs should highlight the some of the facilities management aspects of a student housing operation. Topics could include working with architects; product specifications; renovation projects; cable TV systems; wireless communications; working with Physical Plant; parking; key control; energy; management; custodial services; computer labs; and furniture/equipment.



2010 Program Topical Area Descriptions

Technology, Legal Issues, Administration and Business Operations

These programs should focus on the legal and management issues related to student housing operations. Topics could include contract management, housing applications, room selection processes, overflow housing, marketing, housing management systems, web based student services, financial management, master planning, legislative issues and privatization

Conferences, Apartments, and Dining Services

These programs should focus on the specific areas of some student housing operations: conferences, apartments, and dining services. Topics could include marketing conference facilities, staffing models, apartment programming models, contracted dining services, menu enhancements, conference amenities, specific software applications, and dining trends.

Academic Initiatives and Partnerships

Academic initiatives and partnerships should focus on the growing number of residentially based academic programs and services. Topics could include theme housing, joint programming efforts with academic affairs, in-hall tutoring programs, faculty-in-residence programs, computers and learning tools, academic paraprofessionals, residential colleges, and first year programs.

Assessment, Benchmarking, and Best Practices

These programs should focus on using assessment methods to improve the quality of the residential experience. Topics would include EBI benchmarking, program reviews, use of the ACUHO-I Standards, assessment methodologies, and performance outcomes.



Conference Highlights



The following capacity development seminars and workshops will be hosted as part of the conference program:

- Student Leadership Workshop (9am-4pm, 24 Aug 2010)
- Planning Workshop for Sub-Committees/Volunteers (9am-12pm, 24 Aug 2010)
 - Unlocking Innovation Workshop (3pm-5pm, 24 Aug 2010)
 - Competency Development Model (2pm-7pm, 25 Aug 2010)
 - Quality Promotion in Student Housing (2pm-7pm, 25 Aug 2010)
- Institutional Presentations on Innovative Practices (26 August 2010)
- The Campus Ecology and Sustainability (11am-12.30pm, 26 Aug 2010)
- Innovative Designs (Visit to Moses Mabhida Stadium (26 August 2010)



The conference will revitalize you, educate you on the important issues of the day, and help you forge a bond with other dedicated professionals.

- Registration Fees (Members Only) = R2850 (Invoice Available on Request)
- Registration Fees (Non-Members Only) = R3150 (Invoice Available on Request)
- Deposit payment to ACUHO-I-SAC Account 9173368283 ABSA Hatfield

Note that only online registration will be accepted.

To register online visit the website www.accomoptions.co.za and register on the ACUHO-I-SAC Annual Conference link. Registration closes on Friday 30 July 2010. Delegates are responsible to arrange their own accommodation preferably at Elangeni Southern Sun in Durban. Tel: +27 (0)31 632 1300. Email: elangeni@southernsun.com Website: www.southernsun.com

For alternative accommodation in Durban visit www.durban-venues.co.za

For Inquiries or more information contact Kefiloe Catherine Matlala at +27 012 382 4158 or acuhoi.africa@gmail.co.za



Southern Sun Elangeni



Southern Sun Elangeni is situated on Durban's North Beach with breathtaking views of Durban's Golden Mile and the warm Indian Ocean.

Business and leisure travellers will enjoy fine service and hospitality at one of Durban's premier hotels. The light, spacious lobby is the focal point where friendly, efficient staff provide a warm welcome.

The hotel has three superb cosmopolitan restaurants which provide a choice of cuisine from authentic Japanese to ethnic Indian.

Two bars offer light snacks and a range of South African wines.

The comprehensive Conference Centre is a favourite venue for national and international conferences and events.

As a Signature Conference hotel, the Southern Sun Elangeni delivers a unique tailor-made conference experience to help you maximize your event.

SOUTHERN SUN

signature Conferences

There are two outdoor pools, a relaxing Chill Area and a Fitness Centre.

As well as these, a variety of sporting activities can be arranged.

Flea markets, amusement parks and other opportunities for fun, are all within walking distance.



Moses Mabhida Stadium



The stadium design brief called for the design of “a state-of-the-art landmark sports facility with excellent amenities, and a sustainable recreational and multi-disciplinary sporting venue.”

The winning design by the ILC created the Moses Mabhida Stadium. With its beautiful styled “arch of triumph” and eye pleasing design, the stadium is an engineering feat that provides Durban with a defining landmark to match the Eifel Tower, Sydney’s Opera House or The London Eye.

Importantly the multi-disciplinary aspect of the stadium’s design, permits it to host a wide range of sporting and cultural events. Visually inspiring - and comprising of more than a hundred columns - the facade of Moses Mabhida Stadium allows for natural ventilation and creates an incredible sense of space every bit as striking as the stadium’s famous arch. The different levels of the stadium are supported by 1 750 columns and 216 raking beams that provide the main support to the seating panels.

The easy access and spacious public area in and around the stadium allows for an enjoyable and memorable spectator experience. The wide flip-up seats and sight lines from all seats means that all supporters of all sports including football, rugby, cricket and athletics and cultural events have uninterrupted views of the “stage” to watch and cheer on their teams and artists in absolute comfort.



ACUHO-I AFRICA CONFERENCE SERIES 2011



Information for Colleges and Universities And Exhibitors, Sponsors and Service Providers

Student Housing Training Institute (SHTI) 26 March 2011 - 3 April 2011 Stellenbosch University – Cape Town	ResLife and Leadership Seminar 22 April 2011 – 26 April 2011 Villa Via Hotel – Gordon’s Bay – Cape Town
Staff Development Regional Seminar Series May 2011 –May 2011 Eastern Cape – Northern Cape – Western Cape	Staff Development Regional Seminar Series May 2011 –May 2011 Central Region – Northern Region – KwaZulu Natal
National Housing Training Institute (SHTI) 14 June 2011 – 18 June 2011 University of Georgia – Athens - Georgia	ACUHO-I International Study Tour and ACUHO-I Annual Conference and Exposition 2 July 2011 - 14 July 2011 New Orleans – Louisiana – United States
Student Housing Annual Conference 24 August 2011 - 26 August 2011 Grand Palm Hotel – Gaborone - Botswana	Student Leadership Development Seminar(s) September 2011 - October 2011
Student Leadership Development Seminar(s) September 2011 - October 2011	Chief Housing Officers Forum 20 October 2011 - 22 October 2011 Victoria Falls - Zimbabwe

For more information on how to participate or invest in the

ACUHO-I Africa Series contact:

Goitseona Selogilwe or Keflloe Matlala

at +27 12 382 4158 or Fax-2-Mail 086 587 4318

or acuhoi.africa@gmail.co.za / access online registration at

www.accomoptions.co.za



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